



OFFICER REPORT TO LOCAL COMMITTEE (WOKING)

ANNUAL REVIEW OF MONITORING OF APPLICATIONS FOR GOODS VEHICLE OPERATORS LICENCES

29 JUNE 2011

KEY ISSUE

This annual monitoring report to the Local Committee (Woking) is to inform members of applications for Goods Vehicle Operators Licences (VOLs) for the period April 2010 to the end of March 2011.

SUMMARY

All operators of heavy goods vehicles have to have an Operators Licence and have to have an operating centre where their vehicles are kept when not in use. Surrey County Council does not grant these licences but can object when there are sufficient grounds to do so. There were 137 applications for Goods Vehicle Operators Licences in Surrey in the period April 2010 to the end of March 2011. Eleven of these were in Woking and Surrey County Council objected to three of these on road safety and environmental grounds. All three of these applications were granted with conditions after discussions between the County Council and the applicants. As from 1st January 2010, all County Councillors are consulted on applications within their divisions.

OFFICER RECOMMENDATIONS

The Local Committee (Woking) is asked to note:

- (i) There is now an established system in place for notifying and consulting Members of applications in their divisions.
- (ii) Training for Members was carried out in September and November 2009. This was made available to all County Councillors.
- (iii) The contents of this annual information report.

INTRODUCTION AND BACKGROUND

- 1.1 The Leader of the County Council introduced a requirement for Officers to consult Members on applications for Goods Vehicle Operators Licences (VOL) in their divisions. The County Council's dedicated VOL officer retired in Autumn 2009 and, as a result of the change in personnel and procedure, this was implemented on 1st January 2010. It has now been in operation for approximately 17/18 months and appears to be working well. All members are now consulted on applications within their divisions. Training for Members took place in September and November 2009.
- 1.2 With very few exceptions, any person or company who uses goods vehicles above 3.5tonnesgvw for the carriage of goods on the public highway in connection with a trade or business needs an operators 'O' licence. In order to obtain an 'O' licence, the operator has to meet criteria in respect of available finance, fitness to operate goods vehicles, and must also be of good repute. Furthermore he/she must have at least one operating centre to keep vehicles to be authorised on his licence, within each traffic area that he wants to operate. Operating centres must be large enough to accommodate all of the vehicles to be authorised. They should, in addition have an access on to the public highway that does not cause danger to the public. The environmental suitability of an operating centre can also be a consideration.
- 1.3 Since 1 January 1996, Operators Licensing has been governed by the Goods Vehicles (Licensing of Operators) Act 1995, and the Goods Vehicles (Licensing of Operators) Regulations 1995. Applications are made to the Vehicles and Operators Services Agency (VOSA) and are determined by the Traffic Commissioner. VOSA is an agency of the Department for Transport and the Traffic Commissioner is an appointee of the Secretary of State for Transport. All Local Authorities have a statutory right to object to applications for operators licences, under this Act. This includes the Boroughs and Districts in addition to the County Council. They also have the right of appeal against a decision made by the Traffic Commissioner. Affected individuals and organisations, who own or occupy property in the vicinity of an operating centre, have a right to make representations against applications, (but only on environmental grounds). They have no right of appeal.
- 1.4 All applications for operators licences must be advertised in a newspaper which circulates in the *locality* of the proposed operating centre. Local residents who consider that the use or enjoyment of their property will be adversely affected by the use of an operating centre, have 21 days from the date of publication of the newspaper to make representations against any such application. Local Authorities do not object to applications at this stage, even though as a result of public concern they may be aware of a particular application. This is the point at which Members and members of the public may contact officers to

express concern and to make their views known. This warns Officers to keep an eye out for a specific application.

1.5 Traffic Commissioners have to publish applications for operating centres within their Traffic Area. Surrey is covered by the South Eastern and Metropolitan Traffic Area, which used to be based at Eastbourne and is now based in Leeds. The publication entitled "Applications & Decisions", (informally known as "A's & D's"), is issued fortnightly. On publication the local authorities, as statutory objectors, have their opportunity to object to such applications. The Traffic Commissioner must receive such objections no later than *21 days* after the date of publication of "A's & D's".

1.6 Objections may be made on a number of grounds, but these basically fall into three categories.

1 Fitness, repute and financial standing of an operator, which could affect the ability to hold an operator's licence.

2 General suitability of an operating centre. This can include such matters as:

- a The adequacy of maintenance facilities.
- b Road safety, which can include visibility off and from the access, the geometry of the access, and the nature and adequacy of the public highway in the immediate vicinity of the operating centre, and also the adequacy of any private road or track leading from the operating centre availability. Is the site available for use? Does the public highway leading to the operating centre have a weight restriction?
- c The capability of the operating centre to accommodate adequately the vehicles to be authorised. (Taking into account all other activities taking place on the site) An authorised vehicle is one which is operated by the applicant under his 'O' Licence, and is specified on that licence.

3 Environmental suitability of an operating centre. This can include such matters as:

- The proximity of an operating centre to residential properties, and other sensitive sites, e.g. common land, SSSI's, nursing homes, schools.
- The times of use of an operating centre, and the resulting disturbance and/or nuisance caused to local residents.
- The visual intrusion of an operating centre, resulting from parking of authorised vehicles at, or in the vicinity of an operating centre.
- The unsuitability of the access to the operating centre, due to disturbance caused by the passage of authorised vehicles to or from that centre.
- Fumes and dust caused by the use of the site as an operating centre, and/ or the passage of authorised vehicles to and from the operating centre.
- Environmental unsuitability of the highway in the vicinity of the site, e.g. intimidation caused by the passage of authorised vehicles to and from the operating centre where the road is very narrow, and/ or is a

recommended cycleway. Also damage caused by authorised vehicles to verges etc. Does the public highway leading to the operating centre have a weight restriction?

- 1.7 The Traffic Commissioner has the opportunity to review Operating Centres every 5 years. The Traffic Commissioner will only do this if a complaint has been made within the preceding 5 years. It is therefore essential that local residents and local authorities complain to the Traffic Commissioner about problem sites.

ANALYSIS

- 1.8 Surrey County Council can only object to applications for 'O' Licence applications on the grounds outlined in Section 1.0 above. This is defined in statute and case law. Objections can often be resolved by the imposition of conditions that have been negotiated and agreed with the applicant. SCC has a proactive approach to resolving concerns and will only pursue an objection to a Public Inquiry as a last resort as it is very resource hungry. During the period April 2010 to the end of March 2011, the County Council has objected to 27 applications for Operators Licences and has attended seven Public Inquiries, one in Dorking and the remainder in Eastbourne. In addition to the 27 objections, there were 14 objections outstanding from the previous year. Some of the Public Inquiries relate to these objections and one was in respect of a review of an operating centre that the County Council had requested.
- 1.9 The majority of applications for operating centres relate to existing sites or existing commercial/industrial premises. With the exception of a small number of problem sites within the County, the majority of these existing sites do not generate any issues. Applications to which the County Council objects are often for new sites which have not previously been used as operating centres before. Most, although not all, objections relate to residential or rural areas. Objections to existing sites often result in the imposition of conditions which restrict either the number of HGV movements or, more likely, the hours of HGV operation in order to protect residential amenity.
- 1.10 There are some divisions in the County where there have been no VOL applications and therefore these Members will not have had any notification.

CONSULTATIONS

- 1.11 Every County Council Member is consulted on VOL applications within their Division. In addition, the vice-chair of the Elmbridge Local Committee is notified of all applications in Elmbridge, at his request.

- 1.12 It has been suggested previously that the Local Committee and Parish Councils are formally consulted by the County Council in respect of 'O' Licence applications. Given that the period for response is so short, 21-days including weekends and bank/public holidays, with the resources currently available for this work area, there is not enough time in the process to consult either Local Committees or Parish Councils on individual applications.
- 1.13 The applications in Woking over the period April 2010 to the end of March 2011 are as follows:

John Tilley – 1 vehicle
Moor Lane Farm, Moor Lane, Woking GU22 9RB

King Acre Landscapes Ltd – 1 vehicle
King Acre Landscapes Ltd, Wyevale Garden Centre, Egley Road, Woking GU22 ONH

King Acre Landscapes Ltd – 1 vehicle (duplicate)
King Acre Landscapes Ltd, Wyevale Garden Centre, Egley Road, Woking GU22 ONH

First Hit Ltd – 7 vehicles
Unit 21, Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

First Hit Ltd – 7 vehicles (duplicate)
Unit 21, Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

Mclaren Racing – 24 vehicles & 22 trailers (increase)
Mclaren Technology Centre, Chertsey Road, Woking GU21 4YH

Mclaren Racing – 10 vehicles & 10 trailers
Unit 22, Woking Business Park, Albert Drive, Woking GU21 5JY

Churchfield Contractors Ltd – 1 vehicle
40 Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

Enterprise Managed Services Ltd – 8 vehicles
Unit 9, Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

Enterprise Managed Services Ltd – 8 vehicles (duplicate)
Unit 9, Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

Norris & Gardiner Ltd – 1 vehicle & 1 trailer
The Builders Yard, Limecroft Road, Knaphill, Woking GU21 2TK

1.14 The County Council objected to the following applications:

First Hit Ltd – 7 vehicles

Unit 21, Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

(Objection on highway safety grounds – agreed conditions limiting the vehicle to entering and leaving the site from and to the north only and restricting the hours of operation to between 06.30 and 21.00)

Enterprise Managed Services Ltd – 8 vehicles

Unit 9, Martlands Industrial Estate, Smarts Heath Lane, Woking GU22 0RQ

(Objection on highway safety grounds – agreed conditions limiting the vehicle to entering and leaving the site from and to the north only and restricting the hours of operation to between 06.30 and 21.00)

Norris & Gardiner Ltd – 1 vehicle & 1 trailer

The Builders Yard, Limecroft Road, Knaphill, Woking GU21 2TK

(Objection on environmental, highway safety and capacity grounds – agreed conditions with the applicant limiting the vehicle to 7.5 tonnes and restricting the hours of operation to 07.30 to 18.00 on weekdays and 08.00 to 17.00 on Saturdays, with no operation on Sundays and Bank Holidays)

2 FINANCIAL AND VALUE FOR MONEY IMPLICATIONS

- 2.1 There is no full-time dedicated Officer to this work area. It is managed by the Transport Development Planning Manager East with support from other colleagues within Transport Development Planning (TDP) and Legal Services when required. It is managed alongside other workloads. There is no specific budget for this work area.

3 EQUALITIES AND DIVERSITY IMPLICATIONS

- 3.1 There are no equalities and diversity implications.

4 CRIME AND DISORDER IMPLICATIONS

- 4.1 There are no crime and disorder implications.

5 CONCLUSION AND RECOMMENDATIONS

- 5.1 The requirement to consult County Councillors on operators licence applications in their divisions has worked well so far. Members have provided officers with useful background information about some sites and drawn their attention to problems at others. Members have also

taken the opportunity to express support for applications and given their backing to local businesses. It is therefore recommended that this continue. Letters of objection can be copied to Members on request.

5.2 Training for Members in respect of this matter was previously carried out in September and November 2009. All Members were invited to these events, although not all have attended. It is accepted that this was some time ago so further training can be arranged if required, alternatively officers are happy to discuss this matter individually with Members.

5.3 The Local Committee (Woking) is asked to note:

- There is now an established system in place for notifying and consulting Members of applications in their divisions.
- Training for Members was carried out in September and November 2009. This was made available to all County Councillors.
- The contents of this annual information report.

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BACKGROUND PAPERS:

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